

TRADEMARK COMPLAINT PROCEDURE

- 1 When we receive a complaint from an intellectual property ("IP") rights holder, our legal team will investigate whether the domain name(s) listed for sale with us are in fact using terms corresponding to a protected term in the domain itself.
- 2 Be advised that DomainNames.com.au may access, preserve and disclose to third parties any of your information or data (including personally identifiable information and private communications) related to a written complaint of trademark infringement if, in its sole discretion. We believe that such access, preservation or disclosure is necessary or useful to respond to or otherwise address such a complaint.
- 3 If you are an IP rights holder or represent a rights holder and object to a domain name owner's use of a term corresponding to your IP rights in a domain name listed with us, please send an email to TrademarkComplaints@DomainNames.com.au or by mail to:

DomainNames.com.au

Attn: Legal Department

PO Box 98. Elsternwick. Victoria. Australia 3185

Please send your written correspondence with the following included information:

- (a) Name of objecting company and your full name.
- (b) Company & personal contact information (email address and phone number).
- (c) List of intellectual property right(s) at issue and corresponding domestic and/or international registrations.
- (d) The specific domain name(s) at issue.
- (e) Include the following statement: "I have a good faith belief that use of the trademarks described above with the domain name(s) described above are not authorised by the trademark owner or its agent, nor is such use otherwise permissible under law."
- (f) Include the statement: "The information in this letter is true, correct and that I am authorised to act on behalf of the trademark owner."